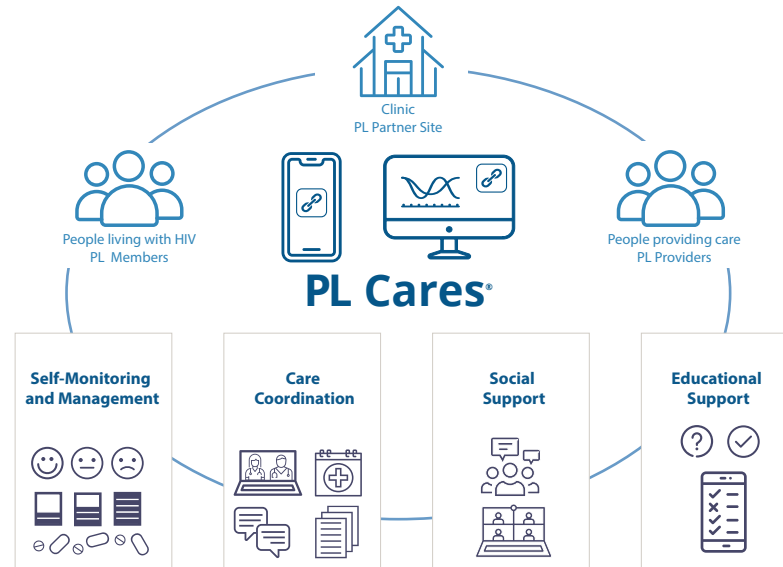


PL Cares® Program

PL Cares® is an evidence-based program that employs a smartphone app used by people living with a chronic condition and an online portal used by the Site Care Team to enhance engagement with care.

PL Cares® provides self-management tools, care coordination, social support and other resources to people living with a chronic condition. The primary goal of PL Cares® is to improve engagement with care by building skills, lowering barriers to care coordination, and facilitating peer support.



- Improves engagement with care.
- Provides tailored tools that support pursuit of care goals.
- Includes monitoring and evaluation reporting.
- Gives access to private messaging with care team and telehealth visits
- The PL Cares® platform is customizable to fit with a site's workflow and needs.

What Partner Sites say about PL Cares®...

"...We've been very pleased with the app and the team at Warm Health who have supported us as we rolled out the new program. While the overall app is very user friendly, our members really like the community board where they get support from each other as well as from our team."

"Without the [PL Cares] program which provided phones, data plans, and constant contact to so many of our patients, we would not have been able to provide telehealth services throughout the COVID-19 pandemic. It certainly improved our ability to maintain care and meet needs of the patients."

"We have seen benefits that we had not initially projected from the PL platform....This [program] has been life changing for patients, and a huge service tool for providers. The WHT team has been amazing to work with us to address our needs."

PL Cares® Program Outcomes

Research showed that PL Cares® Members who were struggling with engagement in care demonstrated a significant increase in retention in care and viral suppression.

Baseline



60% virally suppressed



60% engaged in care



Higher PL usage was associated with a greater likelihood of achieving viral suppression and retention in care

24 Months with PL



88% virally suppressed



89% engaged in care